

Local Government  
**OMBUDSMAN**

8 January 2018

Ms Jo Negrini  
Chief Executive  
London Borough of Croydon  
Bernard Weatherill House  
8 Mint Walk  
CROYDON  
CR0 1EA

Your ref:

Our ref: 17 013 962

(Please quote our reference when contacting us and, if using email, please put the number in the email subject line)

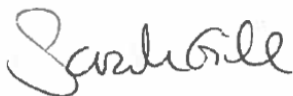
**If telephoning please contact: 0330 403 4647**  
**email address: S.Gill@coinweb.lgo.org.uk**

Dear Ms Negrini

Mr Richard Russell of 12 Zig Zag Road, KENLEY, Surrey, CR8 5EL has made a complaint about your Council.

I have decided not to investigate the complaint and enclose a copy of my final decision statement that explains my reasons.

Yours sincerely



Sarah Gill  
Investigator

Enc: Copy details of the complaint  
Statement of my final decision

*We will include this complaint in the published figures for the year ending 31 March 2018. We will record the category as: Planning & Development and the decision as: Closed after initial enquiries - no further action.*